

Dear Valued Customer:

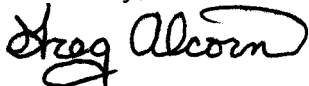
Recently, a new and improved siren controller called the FCM was released. Adding this controller to an existing system may require updates to your SS2000T.

Enclosed is a service bulletin describing when and how to upgrade this software.

Please look these materials over carefully and call our service department at 1-800-524-3021 if you have questions about your system or what action you should take. You may also contact your local Federal Warning Systems representative for assistance.

Federal Warning Systems is committed to providing you with the highest quality warning products in the industry. We are pleased to offer this improvement to our customers.

Sincerely,



Greg Alcorn
Technical Support
Federal Warning Systems
800-524-3021

Enc: Service Bulletins SB30, instructions

SERVICE BULLETIN 30

SS2000T series

CONDITION

If new FCM controllers and UC/DC controllers are present together, then new software may be required to allow compatibility between both unit types.

MODELS AFFECTED

SS2000T

When the SS2000T key is turned from the OFF to the ON position, the bin file version will be displayed on the LCD. If the .bin file is earlier than 5_15.bin, then the SS2000T will need to be updated, as per action required below.

ACTION REQUIRED

Software

- 1) Identify system upgrade, as per warranty section below.
- 2) Contact the Customer Care Center and request
 - A. SB30
 - B. SSloader

SS2000T

- 1) Latest SSloader programming software, bin file and dat file will be on SSloader CD.
- 2) Null modem cable required between computer and SS2000T.
- 3) Install new latest version bin file and dat file into the SS2000T, as per the help file in the software.

WARRANTY

Note: The customer will be responsible for installing the software, unless installation service is purchased.

- 1) If software is standard, then Federal Signal will supply latest software version at no charge to the customer.
- 2) If custom software is less than 1 year then Federal Signal will supply new special software at no charge.
- 3) If custom software is more than 1 year then new custom software will need to be purchased. Contact FWS customer care at 800-524-3021 for quotation.
- 4) Optionally Federal Signal can perform the install of the software for the customer. Contact FWS customer care at 800-524-3021 for quotation.